

Business Process Modelling with BPMN

14-16 June 2017 or 22-24 November 2017

Experience the State of the Art in Business Process Modelling!

Learn to understand and model your business processes and increase your BPM capabilities with this 3-day public course offered by QUT's BPM Discipline.

The BPM Challenge

Improving business processes is on top of the agenda for chief and senior executives. This requires a solid understanding of current and future business processes and their alignment with business objectives. Business Process Management (BPM) is an integrated set of concepts, methods and tools surrounding the definition, implementation, execution and improvement of business operations. The demand for BPM is driven by the need for increased operational excellence and cost-effective compliance practices. BPM forms a widely recognised aligning foundation for IT projects and is a key issue in discussions related to outsourcing and mergers. Not surprisingly, global analyst firms have identified BPM as the number one priority of CIOs for a number of years.

Our Offering

This public 3-day course on Business Process Modelling with BPMN, part of our training series on BPM, covers the Business Process Model and Notation (BPMN) – the official industry standard for process modelling, widely endorsed by vendors and professionals worldwide. BPMN provides a large variety of options for process modelling including the ability to document complex interactions between organisations. This course introduces, in a step-by-step manner, all relevant concepts of BPMN; it discusses modelling conventions and provides recommendations for effective modelling practice. The course contextualises process modelling as part of a structured approach to business process lifecycle management. It illustrates how to systematically identify and classify business processes in a process architecture and how to prioritise their management with a process portfolio. Moreover, it exposes a range of discovery methods such as workshops and interviews, to collect relevant information for creating such process models. Numerous practical exercises are also part of the course to continuously apply the learned content.

CONTENT AT A GLANCE

Day 1

- Introduction to BPM
- Process identification (value chains, process architecture, process portfolio)
- Introduction to process modelling
- Basic control-flow modelling (tasks, events, gateways)

Day 2

- Modelling artifacts and resources
- Activity markers (sub-process, multi-instance, loop, ad-hoc) and repetition
- Basic event handling (timer, message, event-based gateway)
- Exception handling (interruptions, terminate, error, compensate, cancel, transactions)

Day 3

- Modelling conventions and guidelines
- Process discovery methods
- Comprehensive modelling exercise
- Introduction to process choreographies

Audience

This course addresses the needs of individuals that want to strengthen and improve their process modelling capabilities. The course is relevant to business personnel involved in process modelling and improvement projects, IT staff involved in process automation initiatives, and executives involved in BPM and strategic development projects.

Participants will receive a "Certificate of Participation" documenting their gathered understanding of the course content. A "Certificate of Achievement" with a pathway to QUT's award courses such as the Master of BPM and the new Graduate Certificate in BPM, is also available upon completion of relevant assessments for this course.

Our Trainers

QUT's BPM Discipline, among the top five BPM training providers in the world, according to Forrester Research (BPM Training and Certification Programs, Q2 2012), features internationally seasoned instructors with sound academic and professional experience. No other BPM training facility in Australia can lay claim to the robust thought-leadership of our team.

Extensive research publications, a rich international network and the continuous involvement in relevant R&D activities ensure that our BPM training remains cutting-edge yet at the reach of organisations of different sizes.

Course, Costs and Registration

Business Process Modelling with BPMN is offered as a 3-day workshop (9:00am – 5:00pm each day).

The course fee of **\$2,310** per person includes GST, catering, all course material, additional readings and comprehensive feedback. 25% discount applies to current QUT students and staff; 15% discount applies to QUT alumni; group discounts are also available. The assessments (project + exam) attract an extra fee.

More information and the online registration can be accessed by scanning the QR code below or by visiting <http://bpm-training.com/upcoming-courses>.

This course complements the content of our public course on Business Process Analysis and Redesign. Find out more about all our BPM courses at <http://bpm-training.com> or contact us directly.

Contact

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This is what our Clients say

"As the director who undertook the course I personally recommend it and will be spreading the methodology through the Financial Services area I manage as well as the rest of our company."

"Much more enjoying and challenging of preconceptions than I anticipated."

"The organisation of the seminar from registration to finish was excellent."

"Excellent relevance to today's market's needs."

"It was spot-on for my requirements."

"Pitched at correct intellectual level; real life examples; humour; tasks in the case study and constructive feedback on the day and afterwards."

"QUT were prepared to provide good, 'real world' knowledge to the group."

"The groundwork to develop this course to match our needs was well orchestrated and paid off. The professionalism of all presenters was refreshing."